

# Food Safety

## How Do You Measure Up?



Standards  
Training  
Verification  
Certification



CERTIFIED  
FOOD SAFETY  
MANAGEMENT SYSTEM

HACCP

we  
give you  
the  
world 



“Certification through NCSI gives you access to **some of the world’s leading food safety audit professionals**”



### Who We Are

NCS International (NCSI) is the Asia-Pacific’s leading certification and auditing body for the food and agricultural industries.

Our food industry client list incorporates businesses of all sizes and locations and includes household brand names such as: Cadbury, Goodman Fielder, Inghams, The Compass Group, YUM Restaurants and Schweppes.

NCSI Food Division currently services in excess of 1,000 food industry clients, ranging from large and small growers and packers to food processors, distributors, caterers, retailers and members of the hospitality industry.

NCSI offers a unique one-on-one Client Management structure and looks to provide our food industry clients with the assistance they need to implement effective food safety management systems by building strong and valued relationships.

As one of Australia’s largest and most experienced third-party certification bodies, NCSI can also offer your business the guidance it needs to adopt management systems which incorporate quality, environmental and personal safety requirements.



### Food Safety Management Systems

#### The Benefits

Food Safety Programs are fast becoming a standard requirement for any business operating in the produce, manufacturing and hospitality industry. However, requirements aside, there are a number of key benefits that accompany a fully certified Food Safety Management System.

#### Consistency

A skilfully designed, well implemented Food Safety Management System can help your business produce safe, quality food products that meet specifications and requirements every time.

#### Due Diligence

The implementation of an effective Food Safety Management System demonstrates that your business is meeting its legal responsibilities in relation to food safety legislation and regulation. In fact, an effective HACCP Program can be used as a defence in court against cases relating to food poisoning or contamination as allowed by the State Food Acts.

#### Consultation

A systematic approach to processes promotes involvement in the business from employees and other stakeholders and also raises awareness in regards to food safety concerns, allowing potential problem areas to be rectified before developing into liabilities.

#### Liability

Often, insurance companies will refuse to insure businesses within the food and agricultural industry who are not HACCP certified.

#### Cost Efficiency

An efficient and effective Food Safety Management System means long term cost efficiency. Think about how much your business can save by avoiding product recalls, wastage and contamination issues!



**“NCSI’s unique one-on-one approach is what separates us from our competitors.”**



## Why Choose NCSI?

### Our Personalised Approach

At NCSI, we pride ourselves on our ability to provide a truly personalised experience. NCSI provides clients with a dedicated Client Manager who will work with you to ensure that the service we provide is tailored specifically to the needs and goals of your business from start to finish.

We take considerable care to ensure your organisation is paired with a Client Manager and Lead Auditor who is experienced in your industry and who can provide industry-relevant feedback and advice through consultative planning meetings and detailed certification performance reports.

NCSI’s unique one-on-one approach is what separates us from our competitors.

### Our Take on Risk Management

Building strong, one-on-one relationships with our clients allows us to manage and mitigate the risk of failing to meet standard or legislation requirements via our auditing and certification services. Rather than just help you become compliant, we assist our clients in delivering sustainable and continued services and products.

NCSI also offers a shared risk pricing model which allows both parties to negotiate costs pre-audit. In doing so, NCSI shares the risks associated with audits that may run over time.

### Our People

You can rest assured that each member of the NCSI team is a qualified and experienced professional, committed to help us not only meet but exceed your business’ needs. Certification through NCSI gives you access to some of the world’s leading food safety audit professionals and as one of Australia’s leading certification providers, NCSI is at the forefront of Management System trends and developments. This means the information and advice we offer our clients is always second to none.

### Our Capabilities

NCSI provides its clients with an integrated set of products and services via the implementation of a business partnership approach. This approach is designed to help ensure you get the most out of your journey to certification and registration and help us tailor our services to suit your business goals. Tailoring our services to meet your needs means providing solutions that work for your business. We use smarter and more efficient reporting systems than our competitors and provide instant online access to report data to keep you informed and up to date.

Certification through NCSI also grants you access to the Worldstar Certification Trademark, a visual demonstration of your commitment to excellence, quality and integrity. NCSI also offers you the option of developing your skill set by through our diverse range on public and in-house training courses.

### Get Certified with NCSI

Not only does certification help establish credibility and demonstrate effective business management to stakeholders; it also helps to ensure your business is always moving forward. Your decision to become certified is a direct reflection on the importance your business places on the implementation of industry-respected practices.

### NCSI provides certification to the following Food Safety standards:

- HACCP
- AS ISO 22000 Food Safety Management Systems
- Woolworths Quality Assured
- Coles Housebrand Supplier Program
- Metcash Food Safety Program
- BRC Global Standard - Consumer Products & BRC Global Standard - Food
- SQF 1000 & SQF 2000
- Franklins Supplier Program
- Wal-Mart Supplier Program
- Egg Corp Assured
- GlobalGAP
- GMA-Safe
- McDonalds Supplier Program
- Spotless Supplier Program
- Australian Bottled Water Institute Certification
- Freshcare
- Primesafe



# Training

## Environment



## Quality



## Food



## Safety



### Training with NCSI

NCSI (NCSI) offers a diverse range of practical and informative training courses designed to assist your company in implementing and maintaining effective Management Systems. Our programs cater to all levels so whether you're looking to qualify as an accredited auditor, or simply learn the basics, we've got you covered.

Not only are our trainers practising auditors – they're industry experts, which means that NCSI can tailor our programs to specifically suit the needs and goals of your business.

#### Public Training Courses

Each of our training programs are delivered by qualified industry professionals, all of whom are practising auditors with a wealth of experience within their chosen standard. NCSI's trainers are dedicated to delivering an encouraging and rewarding experience to ensure that participants gain the most from each course.

We've integrated a mix of tuition styles including class notes, PowerPoint presentations and flipcharts together with group discussions, team exercises, case studies and, at times, hands-on participation to provide the most dynamic and memorable learning experience possible.

NCSI Pty Limited is certified under the RABQSA International Training Provider Examination Certification Scheme (TPECS) to provide training and examination of competency for quality management system auditors.

#### In-House Training Courses

Training a group of people in one location can often be more cost effective than sending staff off-site on a public course. With this in mind, NCSI gives you the option of allowing us to bring our expert training directly to you.

Our industry experts can tailor each course to suit the environment of your organisation, by demonstrating how aspects of the standard are relevant to your particular business and industry.

We pride ourselves on developing effective training strategies for your organisation and make every effort to produce this in a cost effective manner.

In-House training is cost effective, comprehensive and tailored to suit your needs and goals.

## Contact us today

To find out more about what NCSI can offer your business, visit [www.ncsi.com.au](http://www.ncsi.com.au)

email [info@ncsi.com.au](mailto:info@ncsi.com.au)

call **1300 856 554**

**wegiveyoutheworld** 