

Quality Certification

Above and Beyond Compliance



Standards
Training
Verification
Certification



CERTIFIED
QUALITY
MANAGEMENT SYSTEM

— ISO 9001 —

we
give you
the
world 



“ISO 9001 is the **world’s leading and most recognised** Management System standard”



Who We Are

NCS International (NCSI) is one of Australia’s largest and most experienced third-party certification and auditing bodies.

NCSI currently helps in excess of 2,000 businesses, of all sizes and locations, in achieving their certification, verification and assurance needs in the field of Business Assurance and Quality Certification. Our quality certified client list includes household brand names such as: Energy Australia, Cadbury, George Weston Foods, The Compass Group and Bidvest.

What sets NCSI apart from its competitors is our unique one-on-one Client Management structure which looks to provide our clients with the assistance they need to implement effective Business Assurance and Quality Management Systems by building strong and valued relationships.

NCSI can also offer your business the guidance it needs to adopt management systems which incorporate safety, environmental and food safety requirements.



ISO 9001 - What is it?

ISO 9001 is the world’s leading and most recognised Management System standard, adopted by more than one million organisations around the globe since its initial release more than 30 years ago.

The most recent version of the standard, ISO 9001:2008, provides a solid and reliable framework from which organisations can build sound business processes and ensure a smooth and steady path to the successful achievement of business goals and objectives.

ISO 9001 allows organisations to streamline and develop effective Quality Management Systems

(QMS) and is transferable across almost all industries regardless of business size, location and structure.

In addition to this, the ISO 9001 Management System standard is specifically designed for compatibility with both the ISO 14001 Environmental Management System standard and the ISO 18001 Occupational Health & Safety Management System standard.



The Benefits of an Effective QMS

The implementation of an effective Quality Management System compliant with the requirements of the ISO 9001 standard can help increase sales, reduce staff turnover and improve staff morale as well as boosting overall profitability.

More specifically, an ISO 9001 compliant QMS; Facilitates a company wide culture change that:

- Builds customer confidence and demonstrates customer/client focus.
- Demonstrates to both staff and customers/clients a commitment to continual improvement.
- Boosts efficiency of business processes and, in turn, reduces waste and rework.
- Assists in the management of risk.
- Ensures a systematic approach to management and a factual approach to decision making.
- Assists in the identification and internal communication of company objectives.

Get Certified with NCSI

Not only does certification help establish credibility and demonstrate effective business management to stakeholders; it also helps to ensure your business is always moving forward. Your decision to become certified is a direct reflection on the importance your business places on the implementation of industry-respected practices.



“NCSI’s **unique one-on-one approach** is what separates us from our competitors.”

Why Choose NCSI

Our Personalised Approach

At NCSI, we pride ourselves on our ability to provide a truly personalised experience. NCSI provides clients with a dedicated Client Manager who will work with you to ensure that the service we provide is tailored specifically to the needs and goals of your business from start to finish.

We take considerable care to ensure your organisation is paired with a Client Manager and Lead Auditor who is experienced in your industry and who can provide industry-relevant feedback and advice through consultative planning meetings and detailed certification performance reports.

NCSI’s unique one-on-one approach is what separates us from our competitors.

Our Take on Risk Management

Building strong, one-on-one relationships with our clients allows us to manage and mitigate the risk of failing to meet standard or legislation requirements via our auditing and certification services. Rather than just help you become compliant, we assist our clients in delivering sustainable and continued services and products.

NCSI also offers a shared risk pricing model which allows both parties to negotiate costs pre-audit. In doing so, NCSI shares the risks associated with audits that may run over time.

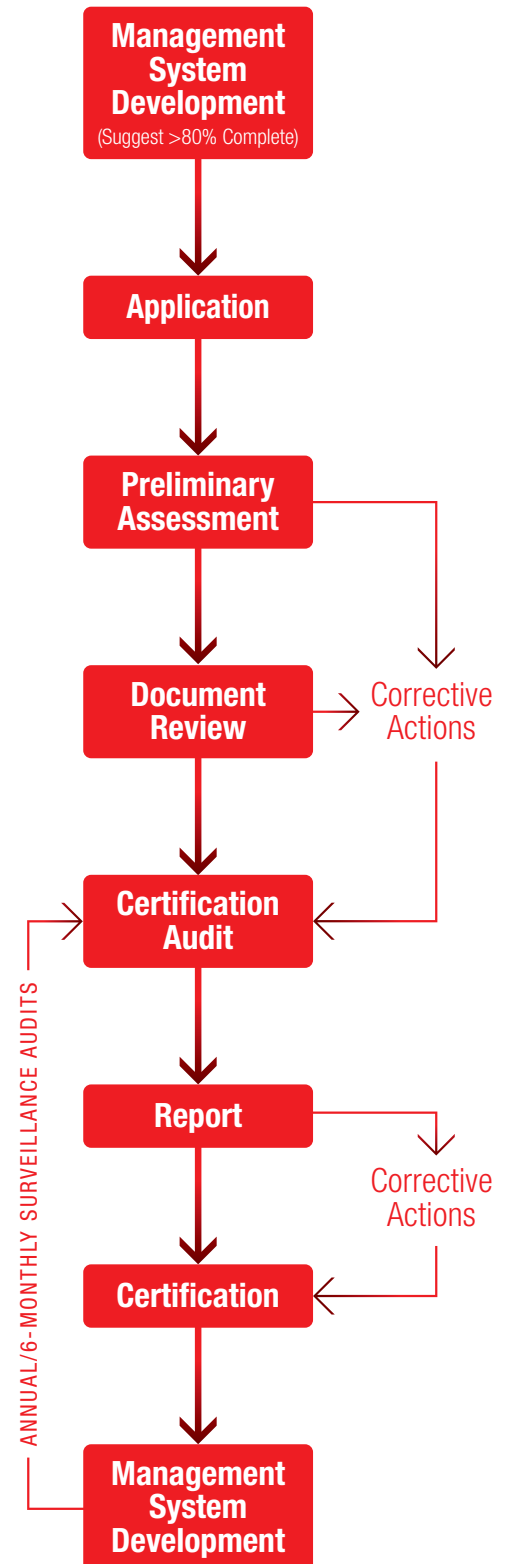
Our People

You can rest assured that each member of the NCSI team is a qualified and experienced professional, committed to help us not only meet but exceed your business’ needs. Certification through NCSI gives you access to some of the world’s leading QMS audit professionals and as one of Australia’s leading certification providers, NCSI is at the forefront of Management System trends and developments. This means the information and advice we offer our clients is always second to none.

Our Capabilities

NCSI provides its clients with an integrated set of products and services via the implementation of a business partnership approach. This approach is designed to help ensure you get the most out of your journey to certification and registration and help us tailor our services to suit your business goals.

Tailoring our services to meet your needs means providing solutions that work for your business. We use smarter and more efficient reporting systems than our competitors and provide instant online access to report data to keep you informed and up to date.





Training

Environment



Quality



Food



Safety



Training with NCSI

NCSI offers a diverse range of practical and informative training courses designed to assist your company in implementing and maintaining effective Management Systems.

Our programs cater to all levels so whether you're looking to qualify as an accredited auditor, or simply learn the basics, we've got you covered.

Not only are our trainers practising auditors – they're industry experts, which means that NCSI can tailor our programs to specifically suit the needs and goals of your business.

Public Training Courses

Each of our training programs are delivered by qualified industry professionals, all of whom are practising auditors with a wealth of experience within their chosen standard.

NCSI Pty Limited is certified under the RABQSA International Training Provider Examination Certification Scheme (TPECS) to provide training and examination of competency for quality management system auditors.

In-House Training Courses

Training a group of people in one location can often be more cost effective than sending staff off-site on a public course. Our industry experts can tailor each course to suit the environment of your organisation, by demonstrating how aspects of the standard are relevant to your particular business and industry.

In-House training is cost effective, comprehensive and tailored to suit your needs and goals.

Contact us today

To find out more about what NCSI can offer your business, visit www.ncsi.com.au

email info@ncsi.com.au

call **1300 856 554**

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