



**- we**  
**give you**  
**the**  
**world**

A red circle containing a white starburst or compass rose design, positioned to the right of the word "world".



# Stand out from the crowd



**NCS International** (NCSI) is a leading business assurance and training organisation that can help you **measure your conformance** against Standards, industry benchmarks and specifications.

**Why certification with NCSI?** NCSI provides its clients with a **personalised service** and access to some of the world's leading audit professionals. By achieving certification with NCSI you are demonstrating to your clients and other stakeholders your continued ability to deliver consistent and reliable products and services.

**Benefits of Certification.** Certification by NCSI provides you with independent recognition that your business systems and processes are **aligned with international best practice**. As a certified company you also earn the right to visually display your achievement using the WorldStar certification trademark. This symbol acts as a visual reminder to your stakeholders that they can have confidence in the products and services you provide.

The WorldStar opens up a world of opportunity for your business!

# Perform with the best in the business

## Our People

Our qualified, world-class staff range in expertise from environmental technologists to occupational health and safety **professionals**. All are committed to meeting and exceeding the needs of our clients.

## Our Clients

Our clients vary by industry and size and represent many household brands. They are a **cross section** of businesses including: BHP, Dell Computers, Coles, Cadbury, Boeing, Lion Nathan, Compass, Toll Logistics and Boral.

## Our Capabilities

We offer our clients **an integrated set of products** and services using a business partnership approach. Our **partnership approach** is designed to help ensure you get the most out of your journey to certification and registration.



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# Meet with real people

## Our Difference

We provide a **personalised service** to our clients and are committed to ensuring they achieve their training, certification and registration goals. We feel that the service we deliver sets us apart from other certification bodies due to the fact that we are large enough to provide the entire suite of standards whilst also small enough to offer one-on-one personal service.

Our dedication is to **make contact with the customer within 48 hours** of the first contact and also provide them with an accurate and comprehensive quote or response in a timely and professional manner.

Our clients frequently comment that the structure of NCSI is suited to their business needs because we have built an accessible **wealth of industry sector alliances and expertise** that other Certification Bodies lack.

We also pride ourselves on our client referral rate and proudly promote the certification achievements of our clients through case studies and awards.

# Set the standard

**NCS International** was formed in 1990 and is a wholly owned subsidiary of the peak body, the National Association of Testing Authorities (NATA). We have over 120 auditors and trainers servicing more than 3000 clients annually. We undertake more than 50 audits every day spanning across many geographical regions. With revenues in excess of \$14 million we are one of the region's leading business assurance organisations.

We give our clients access to the **WorldStar** certification trademark, which is a visual demonstration of their commitment to **excellence, quality and integrity** in the way they operate and manage their business systems.



CERTIFIED  
QUALITY  
MANAGEMENT SYSTEM



CERTIFIED  
SAFETY  
MANAGEMENT SYSTEM



CERTIFIED  
ENVIRONMENTAL  
MANAGEMENT SYSTEM



CERTIFIED  
FOOD SAFETY  
MANAGEMENT SYSTEM

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# Accelerate your performance

We provide our clients with a vertically integrated set of **products and services** designed to achieve and manage certification and registration to industry Standards, benchmarks and specifications.

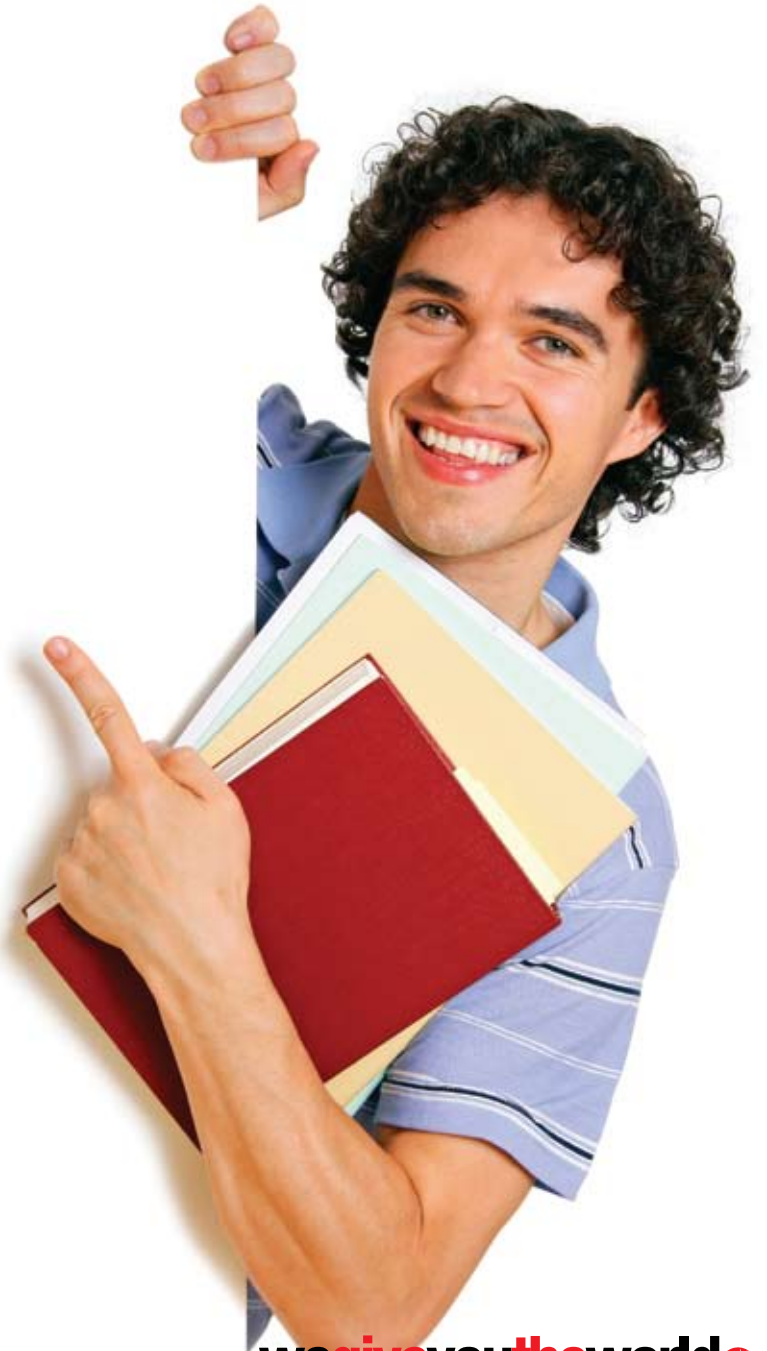
Put simply, we help our clients:

1. **Purchase the Standard** or specification right for them.
2. **Train and educate** key people within their organisation about the requirements of the Standard or specification via our public or in-house courses.
3. **Audit their business** systems through our international network of auditing professionals.

# Choose your speciality

We tailor our products and services to your industry sectors which may include:

- Food
- Manufacturing
- Services
- Utilities
- Construction
- Resources
- Retail
- Trades
- Government
- Health
- Defence
- Agriculture
- Small Business
- Energy



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# Take out the guess work

## Purchase Standards online

NCS International has made purchasing Standards easier for you. We now have the ability to resell a selection of Australian and International Standards online. **All of these Standards are available for purchase from our website.**

We are proud to be in a position to offer our clients an integrated set of publications, training courses and audit services to cover all certification needs.

To order Standards online go to:  
[www.ncsi.com.au/standards](http://www.ncsi.com.au/standards)



# Standards

## Quality

ISO 9001 Quality Management

Q-Cert ISO 9001 for Office-based and Small Business

Disability Service Standards

TS 16949 Automotive

ISO 27001 Information Security

MI-Cert (Medical Imaging Certification)

BS 25999 Business Continuity

AS/NZS 4360 Risk Management

ISO 20252 Market Research

AS 8000 Corporate Governance

Trucksafe incl. Fatigue Management

AS 9100

## Safety

AS/NZS 4801 OHS Management

AS/NZS 4801 for Office-based and Small Business

OHSAS 18001

SafetyMAP Initial

SafetyMAP Advanced

## Environment

ISO 14001 Environment Management

EcoCert - ISO 14001 for Office-based and Small Business

ISO 14064 Greenhouse Gas Verification

Eco Labelling

Triple Bottom Line Report Verification

Verification of Environmental Reports

AS 4708 Australian Forestry Standard

AS4707 Chain of Custody

Australian Wood Packaging Scheme

Plantation Timber Certification

Forest Stewardship Council

## Food Safety

HACCP

ISO 22000

SQF 1000

SQF 2000

BRC Global Standard Food

BRC Global Standard Packaging

Coles Housebrand Supplier Program

Woolworths Quality Assured (WQA)

GlobalGAP (EurepGAP)

Primesafe

Feedsafe

GMASAFE

Metcash Food Safety Program

McDonalds Supplier Program

Organic

Spotless Supplier Program

DHS (VIC) Food Safety Program

Australian Bottled Water Institute

EggCorp Assured

Seafood Services Scheme

Wal-Mart Supplier Program



# Top up your skills

## Our Training

In the contemporary market it is integral to have skilled and capable staff to successfully facilitate and grow your business. When staff are trained, they ensure the management system in place serves the business and not the other way around. The best way to do this is via a **training organisation** that understands the standard to which the system will be audited. NCSI has the ability to assist your business with all your training needs.

NCSI can provide comprehensive courses in:

- Quality management systems e.g. ISO 9001
- Safety management systems e.g. OHSAS 18001, AS/NZS 4801
- Environment management systems e.g. ISO 14001
- Food Safety management systems e.g. HACCP
- Auditing e.g. Internal auditing and leading an audit team

Our courses are delivered by skilled trainers who have current exposure to auditing and many years experience in business systems.

# Fulfil your potential

## Assessed or Non-Assessed Courses?

At NCSI we can present both assessed and non-assessed courses dependent on your requirements. The benefit of undertaking an assessed course is that on its completion you will be qualified with a **RABQSA competency**. However, non-assessed courses are also a great way to inform staff members and keep up with the standard changes in your industry.

## Public Courses

NCSI facilitates a variety of public training courses which cater to all industries including:

- **Introduction to the Standard**
- **Understanding and implementing the Standard**
- **Internal auditing**
- **Lead auditor training**

For further information on public courses or to view what training courses are coming to your state visit:

[www.ncsi.com.au/training](http://www.ncsi.com.au/training)

## In-House Training

NCSI has highly qualified trainers that can present any public course in-house in a manner that suits the environment of your organisation. We also have the industry experience to demonstrate how aspects of the Standard are relevant to you.

For further information on in-house courses, or to request a quote, email: [training@ncsi.com.au](mailto:training@ncsi.com.au)

# Discover new solutions

**Audit Capabilities:** One-off Gap Assessment (Gap Analysis), Document Review, Surveillance Audits, Benchmarking Audits, Certification Audits, Second Party Audits, Vendor Audits, Supply Chain Audits and Audit related Project Management are just some of our capabilities. We also provide innovative business solutions such as:

**Knowledge Management (KM) Awareness Sessions:** NCSI KM Awareness Sessions assist in informing businesses of the current business practice across industries including an insight into 'what is happening up-the-line and down-the-line' and an insight into 'what are regulators and industry stakeholders demanding'.

**Scoping Workshops:** The Scoping Workshop approach includes a review of your current business management system model, the inherent risk profile (for the identified standard or code of practice) and an assessment of current and proposed processes.





# Connect with Excellence

**Accreditation:** In order to conduct business in the contemporary global marketplace it is integral for certification bodies to hold a variety of approved recognitions. These recognitions act as passports for the facilitation of global business.

NCSI has endeavoured to ensure that the standards that we certify against have the appropriate global recognition. Consequently NCSI and its partners deliver certification and training with a variety of accreditation options. The relevant accreditation for the Standard you select will be clearly defined at the time of proposal and will appear on your certificate.

# Span the world

Australia

China

Europe

India

Indonesia

Japan

Korea

Kuwait

Malaysia

New Zealand

North America

Russia

South America

Taiwan

Thailand

Turkey

UAE

United Kingdom

Vietnam

and more..



## Our International Reach

We have audit bases across the world, with professionals ready to assist you on your journey to certification and registration. NCSI has successfully met the needs of many global clients and has the ability to deliver certification against a variety of standards across all continents. From time-to-time clients may require certification in a country or region, or against a Standard that we cannot directly support. In these circumstances NCSI has partnership agreements with certification bodies of equivalent standing to ensure a **seamless global delivery of certification via single NCSI account management**. At the time of proposal we will develop a global certification solution for your company and document it accordingly in your quote.

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**NCS International** can deliver certification and training across the world

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